

34 Main Street, P.O. Box 349 Prattsburgh, NY 14873

> p: 607-522-3712 f: 607-522-4228

What is DirectPay?

DirectPay is a service that allows you to pay your Empire Family of Services' bill on a recurring basis via direct debit from your selected bank account.

What services are eligible for DirectPay?

DirectPay can be used in conjunction with any and all of the services you have with Empire Family of Services.

How does DirectPay work?

Empire Family of Services establishes an electronic funds transfer relationship with your bank, whereby the appropriate amount due is deducted from your bank account and credited to your Empire services account. The transaction will take place five business days prior to the due date. You will continue to receive a monthly statement that reflects the payment to be automatically withdrawn from your account.

Who can sign up for DirectPay?

All Empire Family of Services customers are eligible to use DirectPay! All you need is an active checking or savings bank account.

How can I sign up for DirectPay?

You can download, print and return a DirectPay enrollment form. We will do the rest! You can also get an enrollment form from our office.

What are the benefits of DirectPay?

DirectPay is *FREE*! DirectPay saves you money. No checks and no stamps are needed.

DirectPay saves you time. No more writing checks and making trips to the post office or our billing office.

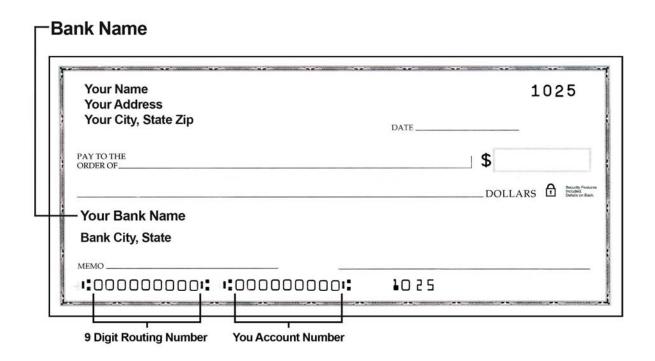
DirectPay is worry-free. Your payment is made automatically you have no worries about making your payment on time. No hassle of late fees.

Please complete the enrollment form below and return it to Empire Family of Services.			
Name(as it appears on statement)	Empire St	Empire Statement Number	
Address	City	State	Zip
Name, City & State of Bank, Savings & Loan	or Credit Union you wish to pay your month	y bill	Please Check One Checking
Bank Routing Number To the financial institution named above, I hereby request and authorize the me. I agree that each payment shall be the same as if it were a check or with the same as if it were a check or wit	ithdrawal personally signed and authorized by me. This authority is to re-	nain in effect until revoke	ed by me in writing to Empire Family of
Services, PO Box 349, Prattsburgh, NY 14873 or by calling (800)338-3300. financial institution named above reserve the right to terminate this payment Today's Date		ived my bill from Empire	e. I understand that both Empire and the



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Refer to the example below to locate your **Bank Routing Number** and **Checking Account Number**.



DirectPay will start with your next billing cycle. Please be sure to remit payment for your current bill as you have in the past.

DirectPay does not have a partial payment option—the charge will be for the full amount owed.